



QUALITY POLICY STATEMENT

At PIMMS Group, we are committed to delivering the highest quality products and services to our customers. Our purpose is to care for people by making excellent plastic products. We specialize in injection moulding, producing high-quality plastic components, assembling them with precision, and efficiently supplying them to meet our global customers' needs.

Our Quality Management System (QMS) provides a framework for setting and achieving our objectives, which include:

Customer Satisfaction: Meeting and exceeding customer expectations through continuous improvement and innovation.

Compliance: Adhering to all relevant industry standards, regulations, and best practices to ensure product quality and safety.

Continuous Improvement: Regularly reviewing processes, seeking feedback, and implementing effective solutions to enhance performance.

Employee Engagement: Providing our employees with the training and resources needed to uphold standards and proactively manage quality.

Supplier Collaboration: Ensuring that all materials and components from suppliers meet our stringent criteria.

We ensure compliance with ISO 9001:2015 and all relevant legal, statutory, and regulatory requirements.

Top management will engage with staff, providing ongoing training and development to maintain process effectiveness and meet our objectives. Through these efforts, we aim to deliver products that not only meet but exceed customer expectations while maintaining a safe, efficient, and environmentally responsible operation.



STEPHEN STANLEY
EXECUTIVE DIRECTOR



WALT COETZEE
ACTING MANAGING DIRECTOR